Multi-agency working and information sharing:

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LeGSB’s aim

To promote eStandards for Efficiency, Transformation, and Transparency of Local Services

- A Standard that supports all three, is particularly attractive
  - Predominantly about data standards
  - … and in particular, Open Data Standards

- Standards that can be re-used across many …
  - Disciplines / Sectors – e.g. Welfare, Health, Justice
  - Information Uses – e.g. Interoperability, public open data, evidencing policy

- Standards that local public services need …
  - As directed by our sponsors

- Standards that build into an architecture
  - e.g. a data ecosystem
• OPERATIONAL - Data about real people and places, with real needs and circumstances, using real services, i.e. case work

• STATISTICAL - Aggregated operational data – organised using common classifications and segmentations

• ANALYTICAL - The conclusions drawn from an analysis of statistical data

• POLITICAL - The decisions taken to shape services, e.g. budgets, strategies, priorities, targets etc.
Scope

What is the information?
- **Semantics** - the meaning of information
- **Quality** - the confidence to reuse information

Why is the information to be exchanged?
- **Rights** - the right to use information for a purpose

How is the information to be exchanged?
- **Syntax** - the format of information
- **Authentication** - who is using information
- **Transport** - how to move information
- **Information Governance** - the behaviour and culture to protect and exploit information

What information do you have about xxx? How often is it updated? Am I allowed to use it? What formats is it available in? Under what terms will you let me have it?
Applying that to Troubled Families …

… but Troubled Families is not that different from Dealing with Dementia, or Youth Offending.

• What is the Information?
  • Semantics
  • Quality

• LeGSB white paper – opportunities for applying standards to Troubled Families
  • http://legsb.i-network.org.uk/white-papers/opportunities-for-applying-standards-to-troubled-families/
Applying that to Troubled Families …

- Why is the Information to be Exchanged?
  - Rights
    - Section 115 of the Crime and Disorder Act 1998
  - Consents
Applying that to Troubled Families …

• How is the Information to be Exchanged?

  • Syntax
    • Schemas, Open Standards, Identifiers, Formats, Interoperability

  • Transport
    • Face 2 Face, Telephone, Mail, Electronic Network, Encrypted Removable Media

• Authentication
  • Named users, Roles, Methods, Credentials, Proof of Identity

• Information Governance
  • Information Risk, Data Handling, Roles (SIRO, IAO, Controller), Storage, Backup
  • Information Charter
  • Breaches
Thank you

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