

Introducing the GOV.UK Verify user journey





This is a new service - your feedback will help us to improve it.

Renew or update your driving licence

Price: £20

Cards accepted: MasterCard, Visa, Electron, Maestro or Delta, debit or credit.

You must be a resident of Great Britain - there's a different service in Northern Ireland $\[\]$.

You mustn't be disqualified from driving.



This service uses GOV.UK Verify to check your identity.

Start now





This is a trial service. Your feedback will help us to improve it.



Sign in with GOV.UK Verify

- This is my first time using Verify
- l've used Verify before



BETA

This is a trial service. Your feedback will help us to improve it.



GOV.UK Verify is a scheme to fight the growing problem of online identity theft.

It's secure, and stops someone pretending to be you.

Next



BETA This is a trial service. Your feedback will help us to improve it.



A certified company will verify your identity. They've all met security standards set by government.







There's no charge for this service.

Next

► How companies can verify identities



This is a trial service. Your feedback will help us to improve it.



Verifying your identity takes about 10 minutes.

You'll then have an identity account with your certified company.

You can sign in wherever you see the GOV.UK Verify logo.

Start now

▶ Where you can use your identity account





This is a trial service. Your feedback will help us to improve it.

Finding the right company to verify you

Certified companies have different ways to verify identities, for example by checking identity documents, or providing an app.

We'll now ask you some questions to check which companies can verify you.





BETA This is a trial service. Your feedback will help us to improve it. Certified companies use information from different identity documents to verify you. Do you have these documents? 1. UK photocard driving licence No (excluding Northern Ireland) 2. UK passport No 3. Passport from another country No

Please note: you cannot use documents that are out of date.

I don't have any of these documents with me

⇔ GOV.UK



This is a trial service. Your feedback will help us to improve it.

Certified companies can send security codes to your mobile.

Do you have a mobile phone or tablet?

Yes

) No



BETA

This is a trial service. Your feedback will help us to improve it.

Certified companies can send security codes to your mobile.

Do you have a mobile phone or tablet?



Yes



Can you install apps on your device?

Yes

) No

I don't know





This is a trial service. Your feedback will help us to improve it.

Certified companies can send security codes to your mobile.

Do you have a mobile phone or tablet?





Do you have a landline?





26.50 mm 15.5



BETA

This is a trial service. Your feedback will help us to improve it.

Are you 19 or over?

O Yes

) No

Have you moved to the UK in the last 12 months?

O No

Yes

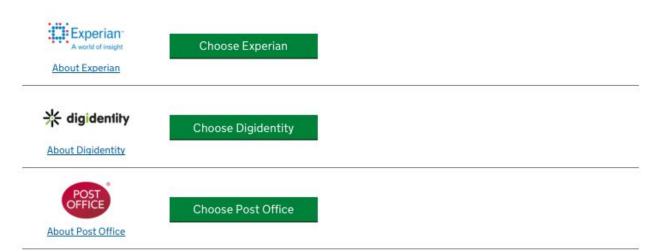


BETA This is a trial service. Your feedback will help us to improve it.

Choose a company

· Why there's a choice of companies

Based on your answers, 3 companies can verify you now:



We've filtered out 1 company, as they're unlikely to be able to verify you based on your answers.

Show all companies

Post Office

Choose Post Office

Information provided by the Post Office

At Post Office, we aspire to be at the very heart of customers' choice by becoming the most trusted provider of essential services to every person in the land.

We're Europe's largest retail network and the largest financial services chain in the UK with more branches than all of the UK's banks and building societies put together. We also have growing direct channels such as contact centres and online – meaning we're there for more customers, in more ways.

We are proud to have:

- · Over 370 years of service
- · More than 170 products and services
- Over 11,500 Post Office branches nationwide run by local people
- Over 20 million customer visits & 47 million transactions per week

At the Post Office our aim is to provide you with the things that are important to you – from your mail to your broadband package, your car insurance to your savings account. Whether you pop into a branch or shop online, you can be sure all your needs will be handled with care. That's the Post Office promise.

By registering with Post Office for your identity profile, You'll be able to access government services as well as products and services from Post Office and our trusted partners using a simple, secure and reliable single log on process.

Registration is quick and straightforward. We will ask you to provide your name and address details and to prove that you are who you say you are by confirming information shared with us by other companies with whom you have an existing relationship.



BETA

This is a trial service. Your feedback will help us to improve it.

You'll now verify your identity on Post Office's website.

They'll give you an identity account you can use wherever you see the GOV.UK Verify logo.

Continue to Post Office



Create an identity account

Thank you for choosing idp to verify you.

Your email address

You'll use this to sign in in future

Create a password

Your password must have:

- at least 8 characters
- at least one symbol (eg ?!£%)
- at least one capital letter

Hide password

Continue

IDP





GOV.UK VERIFY

Government has certified idp to verify your identity.

If you have any problems, call 01234 567890.

- your details are only used to make sure someone else isn't pretending to be you
- your data won't be sold or shared for any other purposes without your consent
- this site meets government security standards

Account recovery

If you forget your username or password, you'll need to recover your

Account recovery questions

If you forget your sign-in details, you'll need to answer these recovery questions.

Please set up 3 questions and answers.

Question 1

Choose a recov	very question
----------------	---------------

Answer 1

Question 2

Choose a recovery	question
-------------------	----------

Answer 2

Question 3

ery guestion

Answer 3

- Personal details
- Address
- Security code
- Documents
- Identity test



What's your full name?

First name		
Middle names		
Last name		
Have you ever o	changed your nar	me?
C Yes	C No	

- Personal details
- Address
- Security code
- Documents
- Identity test



What's your date of birth?

For example, 31 1 1970

Day	Month	Year	

Continue

- Personal details
- Address
- Security code
- Documents
- Identity test

IDP

Address

UK postcode

Find address

Type in your address

- Personal details
- Address
- Security code
- Documents
- Identity test



Address

UK Postcode

N16 5UP Change

Select your address

6 Addresses found

I can't find my address in the list

Continue

- Personal details
- Address
- Security code
- Documents
- Identity test



Security code

We'll send you a security code by text. This is to make sure that the mobile number you enter belongs to you.

We'll send you a code every time you sign in, to make sure it's not someone pretending to be you.

We won't use your mobile number for any other purpose.

Mobile number

Progress

- Personal details
- Address
- Security code
- Documents
- Identity test

Send security code



Security code

We've sent your security code to:

07700 900546

It may take a minute or so to arrive.

Security code

Progress

- Personal details
- Address
- Security code
- Documents
- Identity test



Identity documents

Document	Status

1. UK Passport Not started

UK photocard driving licence
 Not started

Enter passport details

- Personal details
- Address
- Security code
- Documents
- Identity test



Passport details

Please copy all these details exactly as they appear on your passport.

Passport number						
Ī						
l						

Expiry date

For example, 11 SEP 88

Day	Month	Year



Identity documents

Document Status

1. UK Passport Complete

UK photocard driving licence
 Not started

Enter driving licence details

- Personal details
- Address
- Security code
- Documents
- Identity test



Driving licence

Please copy all these details exactly as they appear on your photocard driving licence.

4001	your licen	
-	-	
		-
4b on	your licen	ce
_	T.	
L		
5 on v	our licence	9
		5
10,420,433,43		



We're going to ask you some questions that only you should know the answers to.

This is to make sure someone else isn't pretending to be you by using your personal details or a copy of your passport or driving licence.

We get this information from your credit record. Everyone in the UK aged 18 and over has a credit record if they've had a credit account for longer than 6 months.

A credit record typically includes:

- · bank accounts, loans and credit cards
- · utility company accounts
- · whether you're on the electoral register

By taking the identity test, you grant idp temporary access to your credit record.

Your credit score won't be affected.

Take the identity test



This information is from your credit record.

Your answers help verify you are undefined undefined.

1. What are the first 2 letters of the last name of another person on the electoral register at your address?

С Ка
C Ch
С Јо
C Sm
C The correct answer isn't in this list



This information is from your credit record.

Your answers help verify you are undefined undefined.

2. According to your records, you have a credit card ending in 466. Which company provided this card?

C HSBC	
C Lloyds TSB	
C Virgin Money	
C Barclays	
C Tesco	



This information is from your credit record.

Your answers help verify you are undefined undefined.

3. What is your credit limit on that card?

С	£500.00
С	£1000.00
С	£1250.00
С	£2000.00
С	£4500.00

IDP

idp has successfully verified your identity

We've sent you a confirmation email with your account details.

Continue to GOV.UK





This is a new service - your feedback will help us to improve it.



idp has verified your identity

You can now sign in wherever you see the GOV.UK Verify logo.





This is a new service - your feedback will help us to improve it.

DVLA is processing your details

This may take a minute or so, please bear with us.





Home > Your driving licence

Services

Your driving licence

Your details

What you can drive

Penalty points and disqualifications

Personal Details

Name: MR GARETH RYLAN BALE

Date of birth: 12 October 1989 (23 years old)

Gender: Male

Address: 1 MUMBLES CASTLE SWANSEA SA6 1HX

Licence Details

Driving Status: Full Licence

Valid from: 20 February 2008

Valid until: 20 February 2018

driving licence Number: BALE9810129GR9AY

Licence Issue Number: 04

What you can drive

View your current driving entitlements.

Penalty points and disqualifications

You currently have 0 penalty points.

For more information on how to update your licence details or renew your driving licence

BETA This is a new service - your feedback will help us to improve it.

GOV.UK Verify might not work for you

To verify an identity, certified companies access credit records then ask you to confirm this information. As most young people and newcomers to the UK have a limited 'credit history', companies might not be able to check your identity in this way.

What you'll need on your credit record

Your identity might be verified if you have 2 or more of the following:

- current account with a UK bank
- credit card
- personal loan
- mortgage
- gas or electricity bills
- · mobile phone contract
- · registered to vote

You'll also need a UK passport or a UK driving licence.

Try to verify my identity online

Other ways to renew or update your licence

At the Post Office

A list of the closest Post Offices where you can renew your driving licence will be on the renewal form (D798) you receive in the post.

You can also find your nearest suitable Post Office on the Post Office





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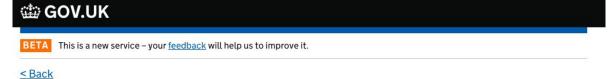
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To renew or update your driving licence sign in with GOV.UK Verify

GOV.UK Verify is the new way to verify your identity online.

- This is my first time using GOV.UK Verify
- l've used GOV.UK Verify before



Who do you have an identity account with?

If you don't have an identity account, you can start now.









I can't remember who my identity account is with

You can't use Government Gateway with this service.



-			
S	ICI	n	ın
V	19		in

Username

Password



Security code	de
---------------	----

We've sent your security code to:

07700 900546

It may take a minute or so to arrive.

Security code





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