

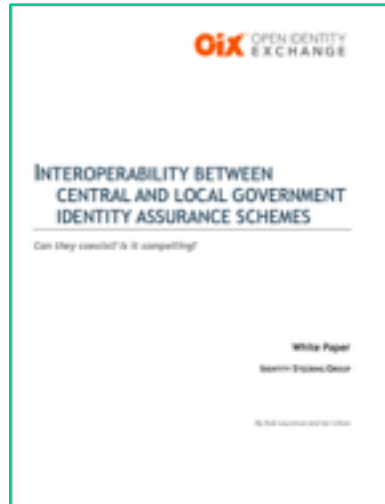
Verify for local authorities & why it matters

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Warwickshire County Council



Why Verify matters to LAs

- Underpins full Digital by Default
- Single ID for citizens
- Superior privacy regime
- Platform approach
 - Reduces LA risk
 - Reduces LA cost
 - Reduces LA systems suppliers' risks & costs

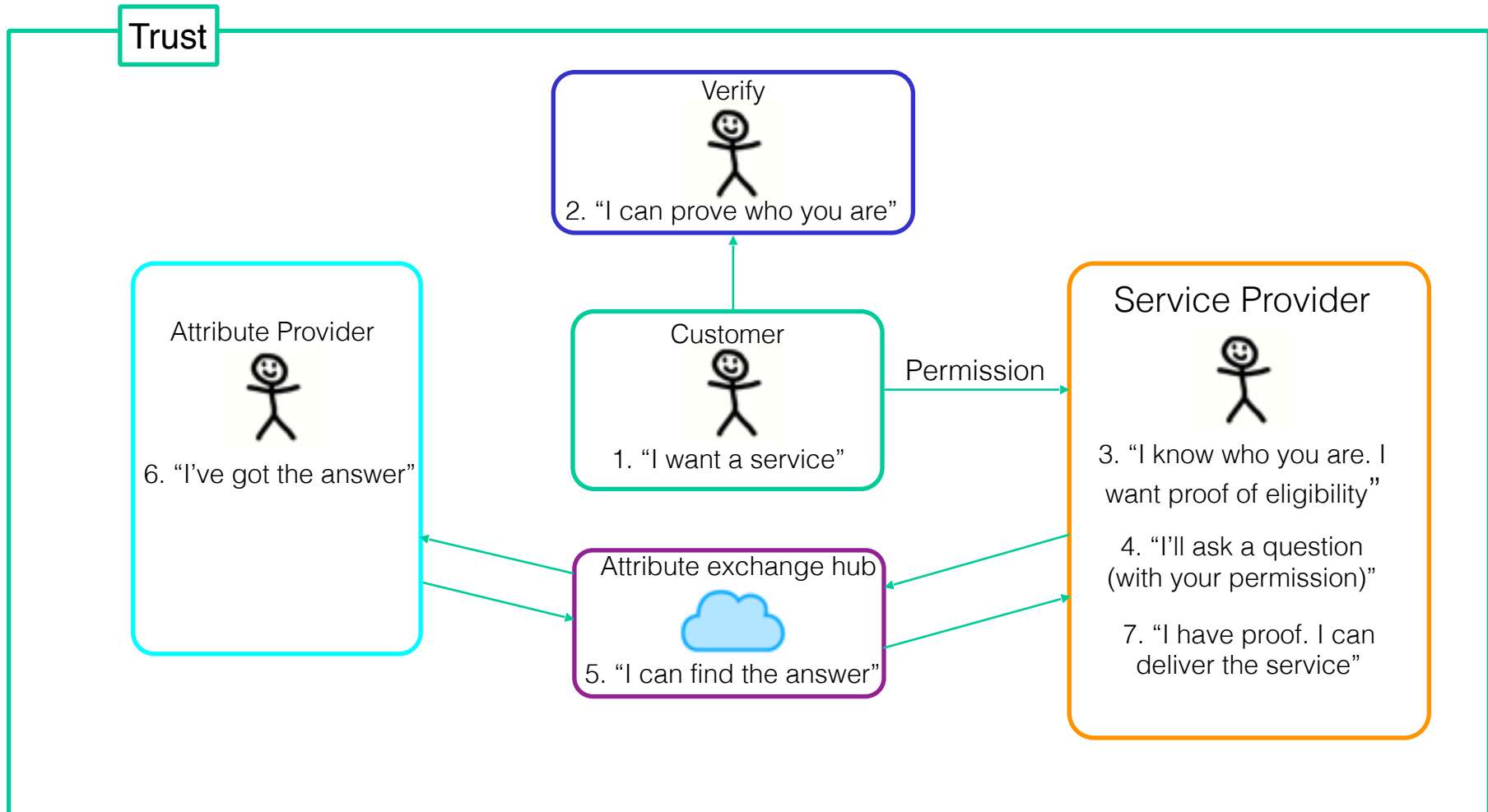
It's not just about identity

- It's about building ecosystems of trust
- Trust with citizens, trust between organisations
- Identity & trust underpin data sharing
- Identity is important but online, real-time data sharing is transformational
- Achieved through attribute exchange underpinned by Verify

“the online, real-time exchange of data specific to the transaction in hand, with the verified user present and with their full knowledge and permission”

Attribute exchange

On-line, real-time exchange of data with the customer's permission



An example

[Blue Badge Prototype](#)

Blue Badge Benefits

Better customer service

- Eligibility established in real time for 40% of applicants
- Customer convenience - no paper-based proofs required

Cost reduction

- £12m annual saving across local authorities
- £5m annual saving to customers
- £0.5m annual saving to DWP

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Local Authority Services

Acupuncturist registration
Adoption
Adult day care registration
Adult placement registration
Animal transport vehicle licence
Betting Office Licence
Building materials licence
Carer's allowance
Child performance licence
Childcare provider registration
Children and young people travel pass
Club gaming permit
Council tax benefit claim
Disabled and older people bus pass
Disabled people financial assistance
Disabled people - parking permits
Housing Benefit Claim
Scrap metal processing licence
Taxi licensing
Venue licence (wedding ceremonies)
etc...

Attributes

Proof of age
Disclosure & Barring check
Financial references
Vehicle registration
Operating licence for gambling
Insurance cert - premises
Insurance cert - vehicle
Insurance - liability
Medical certificate
Benefit status
Disability information
Photograph
Fire risk certificate
Driving licence
Driving licence points
NI number
Passport number
Right to work
Right to rent
Bank details
etc...

Attribute providers

DWP
HMRC
DVLA
Home Office
Disclosure and Barring Service
Insurers
Financial institutions
Credit reference agencies
Home Office
Gambling Commission
NHS (GPs, Hospitals)
Passport Office
Fire service
etc...

IDA: 200+ services

Attribute exchange: 50+ services

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Transaction	Attribute provider(s)	Current Cost/Saving Identified
Blue badge applications	DWP	£12,000,000
Adult social care means test	DWP/HMRC/Home Office	£15,350,000
Single person council tax discounts	DWP	£51,590,000
Parking permits	DVLA	£17,920,000
Fleet management	DVLA	£7,700,000
Taxi licensing	DVLA	£7,300,000
	Total	£111,860,000

Some things to consider

- What is the business case for LAs?
 - relevant transactions
 - transaction costs
 - transactions volumes
 - savings from GOV.UK Verify and attribute exchange
 - priorities
- Who will pay for GOV.UK Verify identities?
 - online identity as a common good
 - what value an identity?
- Branding GOV.UK Verify across domains
- Engaging suppliers
 - of AX infrastructure
 - of LA systems

Summary

- Identity underpins full Digital by Default
- GOV.UK Verify is a compelling identity solution for LAs
- Attribute exchange, based on GOV.UK Verify, is transformational
- Local Government needs to collaborate to build a compelling business case
- Local Government take up would enhance GOV.UK Verify