

SAVVI Engagement Service

revision	on	by	notes
1	13/06/2022	Paul Davidson, SAVVI Product Owner	
2	13/06/2022	Andrew Humphreys, SAVVI Coach	Reviewed the document, made minor alterations and suggestions for improvements and additions.
2.1	14/06/2022	Paul Davidson	Taking on Andrew's amendments.

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About

This document explains how SAVVI works with projects to tackle vulnerability.

Background

SAVVI

SAVVI, standing for a **Scalable Approach to Vulnerability via Interoperability**, is a project hosted by Tameside Council, and funded by the Department of Levelling Up, Housing and Communities (DLUHC), to develop repeatable ways that data can be used to find and support vulnerable people and households. SAVVI is in its

third phase of development during which it is engaging with vulnerability projects to implement and improve data standards and tools.



The SAVVI Playbook at <http://www.savviuk.org> proposes

- a model 'SAVVI Process'
- vulnerability data standards
- an Information Governance Framework

SAVVI is building engagement platforms that enable projects to share their successes so that they can be repeated by others. The platforms include

- The SAVVI Catalogue - listing data-sharing propositions, potential sources of data, terminologies, and algorithms, that find, assess and support vulnerable people
- The SAVVI Dashboard - tracking the progress and impact of vulnerability projects

Engaging with Vulnerability Projects

Why does SAVVI Engage with projects?

SAVVI works with projects that are tackling vulnerability to

- add value to those projects
- learn from those projects to improve the SAVVI Playbook
- capture content that can be shared via the SAVVI Catalogue with other projects and reused
- inform a national conversation to accelerate and unblock vulnerability initiatives.

The SAVVI Engagement Team and Roles

SAVVI has established a series of roles in its engagement team.

The SAVVI Coach

The SAVVI Coach is knowledgeable about the SAVVI Playbook, and leads the relationship with a project. The Coach can call in other roles from the SAVVI Engagement Team as required.

SAVVI IG

The SAVVI IG is an information governance expert and can advise on how to use the SAVVI Information Governance Framework, so that data is used and shared lawfully, ethically, and transparently.

SAVVI Tech

The SAVVI Tech is an IT and Standards expert and can advise on how to deploy the SAVVI Data Standards and related standards and terminologies alongside the project's existing data systems.

SAVVI Products and Services

Baselining

The SAVVI Coach can work with a project to understand its scopes, objectives, and achievements to date, and map those in terms of the SAVVI Playbook. This captures and baselines information such as

- Purpose
- Stakeholders
- Key metrics, targets
- Data Sources
- Data Sharing arrangements
- Technologies
- Key issues, challenges and dependencies

Planning

The SAVVI Coach can use the 'Baseline Assessment' to draw out where the SAVVI Playbook adds-value to the project and propose practical activities to implement the SAVVI process, which, for example, might include specifications for

- defining and sourcing data as vulnerability Attributes
- using data to measure risk of vulnerability
- implementing data flows using the SAVVI Standards across project partners
- setting up a dashboard or outcomes framework

The SAVVI Coach can then work with the project to develop a plan to embed these activities, and the appropriate SAVVI Team members, into the project, alongside its internal resources and capabilities

Championing

Where a project meets a blocker, the SAVVI Coach can lead the work to describe the problem and propose options back to the SAVVI Core Team who can champion the issue on behalf of the local sector.

Learning

The SAVVI Coach, involving other SAVVI Team members as required, guides the project through its SAVVI implementation and documents its learning journey, which helps improve reusable content and the SAVVI process and standards.

Outputs

Case Study

The SAVVI Coach leads on writing a Case Study to socialise the project to a wider audience, and highlight where SAVVI has had an influence and helped the project achieve its goals

Content

The SAVVI Coach leads on capturing reusable content from the project to be shared using the SAVVI Catalogue, and the SAVVI Dashboard.